



Facts About The New Water Treatment Plant

The City of Ramsey is excited to announce the implementation of the new water treatment plant (WTP) located next to the Ramsey Public Works facility on Jasper Street. This plant will play a crucial role in improving the quality of our municipal drinking water.

Why did we build a new water treatment plant?

The new WTP is designed to remove iron and manganese from our municipal drinking water, helping us meet the government's safety standards for clean water. We expect the plant to start providing treated water to our residents in early 2026. You will notice better water quality, less cloudiness, and fewer stains on your fixtures, clothes, and surfaces over time.

Will your water look discolored during start up?

When we first turn on the new water treatment plant, it may cause some changes in the water that can stir up deposits of iron and manganese from the main water pipes. This might result in reddish, brown, or black colored water for a short period, especially during the first few weeks as we adjust to the new system.

How long will the discoloration last?

As the system adjusts, you might see some discoloration for a few weeks to a few months. Most people can expect gradual improvements. If you see small dark particles in your water, fill your glass again after dumping the first one. You can also remove and rinse the aerators from your faucets to clear any buildup.

What should you do if you see discolored water?

Try to minimize the use of hot water until your cold water runs clearer, as hot water heaters can accumulate sediment. It may also be a good idea to flush your hot water heater, as it could have some buildup. If the discoloration does not resolve after a few months, please contact Public Works at 763-433-9839.



Will water taste or smell different?

You may notice some temporary changes in the taste, smell, or appearance of the water when we start up the new plant. However, over time, the water should look clearer and cleaner, and problems like discoloration should reduce, even during regular maintenance activities like flushing hydrants.

Is the water safe to drink during the start up?

Absolutely! Throughout this process, we will ensure that our water continues to meet all health and safety standards. Changes in color or taste are only cosmetic and not harmful. We're working closely with health officials to monitor the water quality.

Will water pressure change?

Some people might notice slight changes in water pressure while we test the new equipment, but everything should return to normal quickly.

Will fire hydrants still need to be flushed?

Flushing hydrants helps keep our water supply clean by moving water through the system and clearing out any loose minerals. We usually do this twice a year, but with the new plant, we might only need to do it once a year in the future!

Who is in charge of checking water quality?

City water operators and certified laboratories will be checking the water quality regularly during this transition. The Minnesota Department of Health will also review the data to ensure everything remains safe.



If you have questions, feel free to contact the Public Works Department at 763-433-9839.

Thank you for your understanding and support as we make these important upgrades to our municipal water system!



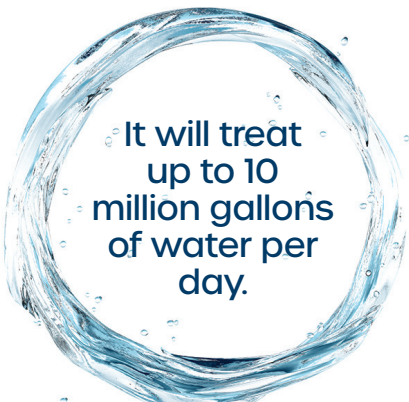
The plant will
be operated
by trained
City staff.



It will remove
iron and
manganese
from drinking
water



The plant is
paid for by
sewer and
water utility
fees.



It will treat
up to 10
million gallons
of water per
day.